Here is your UnitedHealthcare Global ID Card

WORLDWIDE 24-HOURS A DAY

When traveling, you can now feel confident that you are in safe hands if an emergency arises. UnitedHealthcare Global provides medical, security and travel-related assistance services.

Always carry your Identification Card with you. Listed on the back of the card are the telephone numbers for the worldwide UnitedHealthcare Global network. When you call, be prepared to provide your ID number, organization’s name, your name and a description of the situation.

- MEDICAL ASSISTANCE SERVICES
  - Worldwide Medical and Dental Referrals
  - Monitoring of Treatment
  - Facilitation of Hospital Payments
  - Transfer of Insurance Information to Medical Providers
  - Medication and Vaccine Transfers
  - Dispatch of Doctors and Specialists
  - Transfer of Medical Records
  - Continuous Updates to Family, Employer and Home Physician
  - Hotel Arrangements for Convalescence
  - Replacement Corrective Lenses and Medical Devices

- MEDICAL EVACUATION AND REPATRIATION SERVICES
  - Emergency Medical Evacuations
  - Transportation to Join a Hospitalized Member
  - Return of Dependent Children
  - Transportation After Stabilization
  - Repatriation of Mortal Remains

- PERSONAL SECURITY SERVICES
  - Political Evacuation Services
  - Security Evacuation Services
  - Transportation After Political or Security Evacuation

- TRAVEL ASSISTANCE SERVICES
  - Replacement of Lost or Stolen Travel Documents
  - Emergency Travel Arrangements
  - Transfer of Funds
  - Legal Referrals
  - Translation Services
  - Message Transmittals

- WORLDWIDE DESTINATION INTELLIGENCE
  - Pre-Travel Information
  - Travel and Health Information
  - Security Intelligence

- NATURAL DISASTER SERVICES
  - Natural Disaster Evacuation
  - Transportation to Departure Points
  - Transportation After Natural Disaster Evacuation

- FREQUENTLY ASKED QUESTIONS:
  - WHO IS UNITEDHEALTHCARE GLOBAL? UnitedHealthcare Global assists travelers worldwide by utilizing highly trained, multilingual coordinators in conjunction with an extensive information and communication system to provide medical and travel-related assistance.
  - WHEN SHOULD I CONTACT UNITEDHEALTHCARE GLOBAL? Coordinators are available 24-hours a day, every day of the year. Many times people assume that the services are to be used only in serious cases. Be assured that UnitedHealthcare Global is there to help you with any type of problem regardless of the severity.
  - WHAT IF LOCAL MEDICAL FACILITIES ARE INADEQUATE? If, through our medical management, it is determined that local medical providers are inappropriate for treatment, UnitedHealthcare Global will arrange for a medically safe evacuation to a facility capable of providing the necessary care.
  - WHAT HAPPENS IF I AM HOSPITALIZED? It is important to notify UnitedHealthcare Global as soon as possible so your treating physician can be contacted to assess your condition and treatment plans to ensure your safe recovery. UnitedHealthcare Global will then update your family, employer/organization and personal physician as appropriate and assist you until you have returned home or have received final treatment.

UnitedHealthcare Global ID #'s:
- SHBP: 11783
- GRAD Assist: 328261
- Residents, Fellows & Interns: 902154648

University of Minnesota

UnitedHealthcare Global Emergency Response Center:
United States 1-810-453-6330 (Reverse Charges Accepted)
TOLL FREE ACCESS - The numbers below must be dialed from within the country
If your location is not listed or the call will not go through, dial the 24-hour Emergency Response Center collect (faxes and charges accepted)

Australia 1 800 127 907 Japan 00531 11 4065
Brazil 090 891 2734 Mexico 01 800 101 0061
China (northern) 108888900 527 0218 Philippines 1 800 111 0503
China (southern) 10811900 527 0218 Singapore 800 110 4592
Dominican Republic 1 888 567 0977 South Africa 0800 929 9793
France 0800 00 8506 Spain 900 98 4467
Germany 0800 1 81401 Switzerland 0800 55 6029
Hong Kong 800 96 4421 Thailand 0800 11 471 0661
Israel 1 809 41 0172 U.K. 0800 292 074
Italy 800 877 204 U.S. & Canada 1 800 527 0218

* Dial the first portion of phone number, wait for tone, and then dial remaining numbers.
For a complete list, go to the Global Intelligence Center: https://members.uhgl.com/