

Hello!

You were recently enrolled in the Graduate Assistant Health Plan (GAHP) and your coverage became effective on August 21, 2023. <u>Please be aware that it can take up to 5</u> <u>business days for benefits to reflect as active in the Blue Cross system</u>.

## ID Cards

ID cards will be sent to your University mailing address. You are able to access services before you get your card. To do so, contact <u>Blue Cross</u> (651-662-5004) to get your policy information. Next, create an account with <u>Blue Cross</u>, then download and begin using the <u>BlueCrossMN mobile app</u>. After you have that, you will be able to access your ID card electronically in the <u>BlueCrossMN mobile app</u>. The app also gives you access to check claims or find a doctor.

### **Health Benefits**

Blue Cross gives you access to thousands of providers and hospitals. Use the Blue Cross online portal to <u>find a provider</u>. Primary member plan highlights include:

- No in-network deductible
- 100% coverage of eligible expenses after a \$10 co-pay
- \$2,500 annual out-of-pocket maximum for covered services
- Pharmacy benefits in the Blue Cross network with a \$300 out-of-pocket maximum
  - If you are in Minnesota, <u>Boynton Pharmacy</u> is likely your best and most convenient option for prescriptions.

For more information, visit our website.

#### **Dental Benefits**

The primary member may receive preventive services such as routine exams, x-rays, and cleanings at no cost to you at your campus' designated dental clinic. Find out more <u>here</u>.

#### Wellbeing Resources

You also have access to no-cost resources to help with your overall health, which includes physical, emotional, financial, and social aspects.

- <u>Wellbeing resources</u> to help you learn about current health and support your health goals
- Online mental health resource: <u>Learn to Live</u> provides online programs to help with stress, depression, substance use, social anxiety, and insomnia
- <u>Emergency travel assistance</u>: Worldwide emergency medical, travel, and personal security assistance available 24 hours a day

If you have questions about eligibility, enrollment, or billing, contact us at the Office of Student Health Benefits at <u>umshbo@umn.edu</u> or 612-624-0627.

If you have questions about your policy information, coverage, services, in-network providers, or resources to help manage your health, contact Blue Cross at 651-662-5004.

Office of Student Health Benefits University of Minnesota 410 Church Street SE, N323 Minneapolis, MN 55455 Phone: 612-624-0627 or 1-800-232-9017 Fax: 612-626-5183 or 1-800-624-9881 umshbo@umn.edu | www.shb.umn.edu

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